



JEE

## **Reservation & Cancellation Policy**

### **Reservation**

Reservations can be made by phone at 2389 3288, through email to [info@jeehongkong.hk](mailto:info@jeehongkong.hk), or the online reservation system.

Credit Card information is required to secure a Main Dining Room reservation.

A Deposit of 50% of the minimum spend is required to secure a Private Dining Room Reservation.

Cancellation fee may apply through the given credit card according to Jee restaurant cancellation policy.

### **Cancellation and Reschedule Policy**

Any Cancellation or rescheduling of your reservation is required to be notified by phone or email at 2389 3288 or [info@jeehongkong.hk](mailto:info@jeehongkong.hk) 72 hours prior to your reservation to avoid cancellation fee. Please note that that same policy applies to any COVID – related situations.

### **Cancellation and Rescheduling Policy – Main Dining Area**

Cancellation fees apply if:

- a) Cancellation or party reduction is made within 72 hours prior to the reservation. 50% of the on-day menu price per person will be charged.
- b) Cancellation or party reduction is made on-day. Full amount of on-day menu price per person will be charged.

### **Cancellation and Rescheduling Policy – Private Dining Room**

A deposit of 50% of the Minimum Spend is required to secure the reservation at Private Dining Room. Cancellation fee apply if:

- a) Cancellation is made within 72 hours prior to the reservation. Required deposit will be forfeited.
- b) Cancellation is made on-day. Full amount of the minimum spend will be charged.

In case of any refund, “Stripe” Our third party payment company will charge 5% of your deposit as processing fee. The restaurant will not be able to support this charge on your stead.

If you are running late, please contact the restaurant so that we know you will still be joining us.

On the condition if we are not able to hear from you after 30 minutes of your reservation time, the table will be considered as No-Show and subject to Cancellation Policy.